

Paula A. Arocena

173 Loudon Rd. Apt. 409 Concord, NH 03301 | (603) 313-9731 | paularocena2001@hotmail.com

SKILLS / ACHIEVEMENTS

- Fluent: English and Spanish. Basic: ASL, Portuguese
- Advanced knowledge of digital and analog boards, Microsoft Office, G Suite, and Photoshop
- Certified in Theatre Technology
- NH Scholar, Academic Excellence Award (2 Years), and UNH Dean’s Scholarship Recipient
- Has been described as ambitious, collaborative, and energetic
- Developed relationships with new and returning guests resulting in customer loyalty
- Learns quickly how to assess the proper tools to resolve situations
- Swiftly and successfully resolves conflict resulting in satisfaction 100% of the time
- Maintained and enforced strict and up-to-date cleanliness and social distancing policies regarding the COVID-19 outbreak to ensure both employee safety and customer satisfaction

EDUCATION

Concord Regional Technical Center, Stagecraft (2 Years)	May 2019
Concord High School (Concord, NH) , HS Diploma	June 2019
New Hampshire Technical Institute, Associates Diploma	May 2022

WORK EXPERIENCE

- Sound Engineer/Projector - Franklin Footlight Theatre (2019)
- Costume/Makeup Assistant - RB Productions (2019)
- Lighting Setup/Costuming - Jersey Boys National Tour (2019)
- Lights/Sound - Democratic Town Hall (2019)
- Manager/Lighting Designer/Props - UNH THDA (2020)
- Assistant Stage Manager - UNH Mask and Dagger (2020)
- Assistant Stage Manager - UNH THDA (2020)
- Administrative Assistant - RB Productions (2021)
- Receptionist - Barley House (2021-2022)
- Director - NHTI (2023)
- Camera Operator - Tyler Henry Special/TS Productions (2023)
- Production Assistant - Yellowstone/Paramount (2024)
- Production Assistant - 1923/Paramount (2024)

References available upon request